

REPLACEMENT CARTRIDGE: RC-20-FP

# FrescaPure 2000™

by Royal Prestige®

FILTERED SHOWER SYSTEM



REPLACEMENT CARTRIDGE INSTRUCTIONS

Replacement Cartridge RC-20-FP for FrescaPure™ Model FP2000



C US

System tested and certified by WQA against NSF/ANSI Standard 177 for the reduction of Free Available Chlorine.



ROYAL PRESTIGE®

**IMPORTANT:** Read and Save these Instructions.

Questions or Comments: Please refer to page 4

## IMPORTANT USE GUIDELINES

1. For this System to continue to perform as tested and represented, use only Genuine Royal Prestige Replacement Cartridges. Replacement Cartridges may be purchased from your Independent Royal Prestige Distributor. For purchase information, please call Customer Service. (See page 4.)
2. The actual capacity of your Cartridge may vary from the rated capacity. This may be due to the volume of contaminants actually present in your water supply. Replace the Cartridge upon the first occurrence of the following:
  - Every six (6) months
  - You notice an odor recurrence
  - The rated Cartridge capacity has been reached
3. Read the manual completely before attempting to install or use this product.
4. Installation of this product must comply with all state and local laws and regulations. Refer to your local agencies for details.
5. The contaminants or other substances removed or reduced by this System are not necessarily in all users' water.

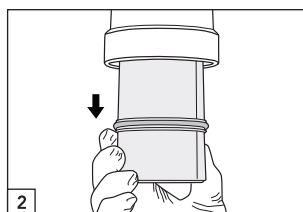
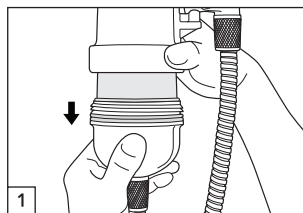
## REPLACING THE FILTER CARTRIDGE

The most important part of maintaining your FrescaPure™ Filtered Shower System is replacing the Cartridge on a regular service interval. To ensure that your System continues to perform as tested and represented in the Performance Data Sheet, the Cartridge should be replaced upon the first occurrence of the following: every six (6) months, when you notice an odor recurrence, or when the rated capacity of the Cartridge has been reached.

1. Remove Filter Base by holding Filter Housing securely in one hand while turning Filter Base counter-clockwise with the other. Once it separates from the Filter Housing, pull Filter Base down and away.

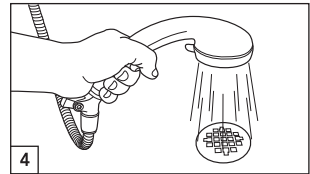
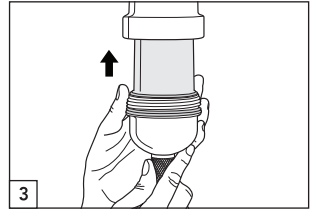
**RECOMMENDATION** Rubber gloves should be worn to avoid direct contact with the contaminants removed by the used cartridge.

2. Remove used Cartridge and discard with your regular refuse.



## REPLACING THE FILTER CARTRIDGE

3. Remove the plastic wrap from new Cartridge and place in Filter Base. Hold Filter Base securely while inserting Cartridge into Filter Housing and thread Filter Base clockwise onto Filter Housing until tight. **DO NOT over-tighten.**
4. Lower the Shower Wand into tub, direct at drain, and turn water "On". Allow System to flush for at least 5 minutes or until water runs clear.



**IMPORTANT** Allow System to flush directly into the drain until water runs clear. This will remove any fine, black carbon particles left over from the manufacturing process, expel trapped air, and condition the Cartridge for normal use. **This procedure should be repeated each time a new Cartridge is installed.**

5. Inspect System for leaks at connections. If leak is detected, refer to the *Troubleshooting* section of this manual.
6. Turn shower "Off" and return Shower Wand to Filter Housing and align.

## TROUBLESHOOTING

**CONDITION:** Water leaks at Collar or Hose connections.

**REASON:** Filter Housing may not be properly attached or Gasket may be missing or damaged.

**SOLUTION:** If leak occurs after initial install, detach connection where leak is present and inspect Gasket. If Gasket appears normal, make sure it is fully seated then reconnect. If Gasket is damaged, contact your Independent Royal Prestige Distributor or the Royal Prestige Customer Service Center.

**CONDITION:** A noticeable reduction in the water pressure is detected.

**REASON:** Mineral build-up on rubber nozzles.

**SOLUTION:** Rub your hand over rubber nozzles to remove mineral build-up. Alternatively, remove Shower Wand and soak in household vinegar.

**CONDITION:** System leaks between Filter Housing and Filter Base.

**REASON:** Missing or damaged O-ring. (There should be two O-rings on the Filter Base and one O-ring on the Filter Cartridge.)

**SOLUTION:** Replace O-ring(s).

## SERVICE CENTERS

For warranty service, please send the product to our Service Center:

### USA

#### HY CITE ENTERPRISES, LLC

Royal Prestige Service Center  
2115 Pinehurst Drive  
Middleton, WI 53562

**PHONE: 1-800-279-3373**

Bilingual (English & Spanish)

### COLOMBIA

#### HY CITE ENTERPRISES

#### COLOMBIA S.A.S.

Calle 99 No. 14-49, Oficina 301  
Chico, Bogotá, Colombia

**PHONE: (571) 744-9490**

**018000 128694**

### MÉXICO

#### HY CITE MÉXICO S. DE R.L. DE CV.

Avenida Tesistan # 2450  
Nave 18 Colonia El Tigre  
Zapopan Jalisco C.P. 45134M

**PHONE: 01-800-111-1116**

### PERÚ

#### HY CITE PERÚ S.R.L.

Calle. Cantaurías #160, 170, 176  
Oficina #702 - Edificio Cantuarías  
Miraflores, Lima-Perú

**PHONE: (511) 243-7756**

**(511) 243-7768**

### ARGENTINA

#### HY CITE BA S.R.L.

Suipacha 552, Piso 1,  
Capital Federal, Buenos Aires,  
Argentina, C.P. 1008

**PHONE: 0800 4442904**

### BRASIL

#### ROYAL PRESTIGE DO BRASIL

COMÉRCIO E IMPORTAÇÃO  
DE UTILIDADES DOMÉSTICAS LTDA.

Alameda Araguaia  
2.104 - 22º Andar Salas 223 A/224 A  
Centro Empresarial

Araguaia Corporate - Alphaville  
Barueri - SP, CEP: 06455-000

**PHONE: (11) 4191-5026**

### ECUADOR

#### FLEXNET DEL ECUADOR CIA. LTDA

28 De Junio Y Garcia Moreno,  
Llano Grande,  
Quito, Ecuador

**PHONE: +52 2022569/70**

For detailed warranty information, visit [www.royalprestige.com](http://www.royalprestige.com):



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#### HY CITE ENTERPRISES, LLC

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